Cask Ales Fault Finder

CLOUDY BEER

IN CELLAR

- Sample beer direct from cask on dispense. Is it cloudy?
  - NO → If the beer is clear then lines need cleaning.
  - YES ↓
- Has cask been allowed to settle for at least 48hrs prior to use?
  - NO → In-adequate settling time. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Is cask within Best Before Date?
  - NO → Cask is out of date. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Has cask been on sale less than 4 days?
  - NO → Cask has been on sale too long. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Are cellar and equipment clean?
  - NO → Cask may be infected. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Is cellar temp below 54°F?
  - NO → Cask may be infected. Take off sale, flush lines with water and connect fresh cask.
  - YES ↓

BQT ADVICE NEEDED

POOR TASTE OR AROMA

IN CELLAR

- Sample beer direct from cask on dispense. Is flavour poor?
  - NO → If flavour is OK then lines need cleaning.
  - YES ↓
- Is cask within Best Before Date?
  - NO → Cask is out of date. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Has cask been on sale less than 4 days?
  - NO → Cask has been on sale too long. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Are cellar and equipment clean?
  - NO → Cask may be infected. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Is cellar temp below 54°F?
  - NO → Cask may be infected. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓

BQT ADVICE NEEDED

POOR HEAD

IN BAR

- Are glasses clean and free from smears or grease marks?
  - NO → Glasses need cleaning. Inform account.
  - YES ↓
- Has beer been dispensed with sparkler in place?
  - NO → Ask staff to fit sparkler.
  - YES ↓
- IN CELLAR: Has handpull been operated correctly?
  - NO → Advise staff on correct technique.
  - YES ↓
- Is cask within Best Before Date?
  - NO → Cask is out of date. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓
- Has cask been on sale less than 4 days?
  - NO → Cask has been on sale too long. Take off sale, flush lines with water and connect to fresh cask.
  - YES ↓

BQT ADVICE NEEDED